

Indicator 5: Promptness of Submitting Final Medical Reports - 1st Quarter 2004

Large Insurers (400 Claims or more per year)

<u>NAIC</u>	<u>INSURER NAME</u>	<u>Medicals due</u>	<u>Overdue Medical</u>	<u>percent prompt</u>	<u>YTD percent</u>	<u>3_yr percent</u>
24449	REGENT INSURANCE CO	40	2	95.0%	95.0%	76.9%
15350	WEST BEND MUTUAL INS CO	179	30	83.2%	83.2%	84.9%
15091	RURAL MUTUAL INS CO	21	4	81.0%	81.0%	80.5%
26042	WAUSAU UNDERWRITERS INS CO	31	6	80.6%	80.6%	61.5%
SI	CITY OF MILWAUKEE	40	8	80.0%	80.0%	80.1%
21407	EMCASCO INSURANCE CO	30	6	80.0%	80.0%	80.3%
15261	SOCIETY INSURANCE A MUTUAL CO	84	18	78.6%	78.6%	85.6%
29157	UNITED WISCONSIN	49	11	77.6%	77.6%	79.0%
24988	SENTRY INSURANCE A MUTUAL CO	191	48	74.9%	74.9%	66.3%
40827	VIRGINIA SURETY CO INC	43	12	72.1%	72.1%	70.6%
26069	WAUSAU BUSINESS INS CO	37	11	70.3%	70.3%	65.0%
23035	LIBERTY MUTUAL FIRE INS CO	138	44	68.1%	68.1%	56.3%
16535	ZURICH AMERICAN INSURANCE CO	138	46	66.7%	66.7%	58.4%
21458	EMPLOYERS INSURANCE OF WAUSAU	123	44	64.2%	64.2%	65.8%
22748	PACIFIC EMPLOYERS INS CO	11	4	63.6%	63.6%	57.0%
SI	GENERAL MOTORS CORPORATION	16	6	62.5%	62.5%	50.5%
10677	CINCINNATI INSURANCE CO THE	34	13	61.8%	61.8%	67.6%
20494	TRANSPORTATION INSURANCE CO	48	19	60.4%	60.4%	66.5%
SI	DEPT OF ADMINISTRATION	41	17	58.5%	58.5%	46.2%
24147	OLD REPUBLIC INS CO	64	27	57.8%	57.8%	63.5%
23817	ILLINOIS NATIONAL INS CO	26	11	57.7%	57.7%	51.6%
25674	TRAVELERS PROPERTY CAS CO OF A	88	39	55.7%	55.7%	61.3%
23043	LIBERTY MUTUAL INS CO	63	28	55.6%	55.6%	59.1%
14184	ACUITY INSURANCE CO	130	58	55.4%	55.4%	59.2%
19445	NATIONAL UNION FIRE INS CO OF P	31	14	54.8%	54.8%	51.1%
30562	AMERICAN MANUFACTURERS MUT	2	1	50.0%	50.0%	35.9%
35386	FIDELITY & GUARANTY INS CO	39	20	48.7%	48.7%	41.5%
18910	AMERICAN PROTECTION INS CO	11	6	45.5%	45.5%	44.0%
24872	CONNECTICUT INDEMNITY CO THE	9	5	44.4%	44.4%	49.3%
22977	LUMBERMENS MUTUAL CAS CO	14	9	35.7%	35.7%	30.8%
Totals for Group:		1,771	567	68.0%	68.0%	65.1%

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Medium Size Insurers (85 -399 Claims or more per year)

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18988	AUTO OWNERS INS CO	9	0	100.0%	100.0%	91.9%
31895	AMERICAN INTERSTATE INS CO	5	0	100.0%	100.0%	71.7%
40142	AMERICAN ZURICH INS CO	5	0	100.0%	100.0%	70.9%
SI	BRUNSWICK CORPORATION	5	0	100.0%	100.0%	82.0%
26980	ROYAL INSURANCE CO OF AMERICA	4	0	100.0%	100.0%	45.9%
SI	BRIGGS & STRATTON CORP	3	0	100.0%	100.0%	96.6%
SI	STORA ENSO NORTH AMERICA COR	3	0	100.0%	100.0%	54.8%
22918	AMERICAN MOTORISTS	1	0	100.0%	100.0%	31.0%
25879	FIDELITY & GUARANTY INS UNDERWR	1	0	100.0%	100.0%	25.0%
20346	PACIFIC INDEMNITY CO	1	0	100.0%	100.0%	50.0%
10239	SECURA SUPREME	1	0	100.0%	100.0%	66.7%
SI	SCHNEIDER NATIONAL CARRIERS I	16	1	93.8%	93.8%	81.6%
13935	FEDERATED MUTUAL INS CO	15	1	93.3%	93.3%	81.6%
SI	KOHLER CORPORATION	25	2	92.0%	92.0%	82.9%
42480	VENTURE INS CO	7	1	85.7%	85.7%	92.6%
14303	INTEGRITY MUTUAL INS CO	19	3	84.2%	84.2%	86.6%
24414	GENERAL CAS CO OF WI	18	3	83.3%	83.3%	82.5%
15393	WISCONSIN AMERICAN MUTUAL IN	6	1	83.3%	83.3%	68.3%
22543	SECURA INSURANCE A MUTUAL CO	26	5	80.8%	80.8%	73.1%
21415	EMPLOYERS MUTUAL CASUALTY C	30	6	80.0%	80.0%	84.2%
10472	CAPITOL INDEMNITY CORP	10	2	80.0%	80.0%	83.3%
22659	INDIANA INSURANCE CO	5	1	80.0%	80.0%	77.5%
13021	UNITED FIRE & CASUALTY CO	5	1	80.0%	80.0%	57.8%
25887	UNITED STATES FIDELITY & GUARAN	5	1	80.0%	80.0%	47.1%
25402	AMCOMP ASSURANCE CORP	14	3	78.6%	78.6%	79.6%
SI	MILWAUKEE BOARD OF SCHOOL DI	18	4	77.8%	77.8%	72.9%
24902	SECURITY INSURANCE CO OF HART	9	2	77.8%	77.8%	66.2%
SI	UW-SYSTEM ADMINISTRATION	17	4	76.5%	76.5%	57.8%
19259	SELECTIVE INS CO OF SOUTH CAROL	8	2	75.0%	75.0%	61.4%
SI	COOPER POWER SYSTEMS INC	4	1	75.0%	75.0%	73.3%
14591	MILWAUKEE MUTUAL INS CO	4	1	75.0%	75.0%	52.5%
SI	TARGET CORP (STORES)	4	1	75.0%	75.0%	51.1%
SI	WISCONSIN BELL INC	4	1	75.0%	75.0%	30.0%
19275	AMERICAN FAMILY MUTUAL INS CO	11	3	72.7%	72.7%	86.2%
20486	TRANSCONTINENTAL INSURANCE C	11	3	72.7%	72.7%	73.0%
10166	ACCIDENT FUND INS CO OF AMERIC	18	5	72.2%	72.2%	60.0%
31003	TRI STATE INS CO OF MN	25	7	72.0%	72.0%	71.2%
SI	DAIMLERCHRYSLER CORPORATION	7	2	71.4%	71.4%	64.7%
30104	HARTFORD UNDERWRITERS INS CO	10	3	70.0%	70.0%	58.1%
SI	COUNTY OF MILWAUKEE	12	4	66.7%	66.7%	50.4%
SI	GEORGIA PACIFIC CORPORATION	3	1	66.7%	66.7%	23.1%
24791	ST PAUL MERCURY INS CO	3	1	66.7%	66.7%	51.2%
26425	WAUSAU GENERAL INS CO	11	4	63.6%	63.6%	64.5%
19380	AMERICAN HOME ASSURANCE CO	38	14	63.2%	63.2%	58.5%
19682	HARTFORD FIRE INSURANCE CO	8	3	62.5%	62.5%	75.0%
42404	LIBERTY INSURANCE CORP	8	3	62.5%	62.5%	65.5%
40967	ST PAUL FIRE & CASUALTY INS CO	8	3	62.5%	62.5%	52.2%
24767	ST PAUL FIRE & MARINE INS CO	26	10	61.5%	61.5%	61.8%
SI	MILWAUKEE TRANSPORT SERVICES I	13	5	61.5%	61.5%	73.7%

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39357	TRAVELERS INSURANCE CO THE	13	5	61.5%	61.5%	58.4%
24228	PEKIN INSURANCE CO	10	4	60.0%	60.0%	63.5%
24830	CITIES & VILLAGES MUTUAL INS CO	5	2	60.0%	60.0%	63.6%
21873	FIREMANS FUND INS CO	5	2	60.0%	60.0%	38.9%
22322	GREENWICH INSURANCE CO	17	7	58.8%	58.8%	75.0%
29459	TWIN CITY FIRE INS CO	37	16	56.8%	56.8%	59.8%
24678	ROYAL INDEMNITY CO	23	10	56.5%	56.5%	56.7%
25682	TRAVELERS INDEMNITY CO OF CT T	9	4	55.6%	55.6%	62.5%
13986	FRANKENMUTH MUTUAL INS CO	23	11	52.2%	52.2%	64.2%
20281	FEDERAL INSURANCE CO	8	4	50.0%	50.0%	58.6%
19305	ASSURANCE COMPANY OF AMER	6	3	50.0%	50.0%	48.0%
41181	UNIVERSAL UNDERWRITERS INS CO	6	3	50.0%	50.0%	41.9%
19895	ATLANTIC MUTUAL INS CO	2	1	50.0%	50.0%	42.5%
25976	UTICA MUTUAL INS CO	2	1	50.0%	50.0%	72.2%
24589	AMERICAN & FOREIGN INS CO	21	12	42.9%	42.9%	63.4%
19429	INSURANCE COMPANY OF STATE OF	14	8	42.9%	42.9%	50.0%
SI	CITY OF MADISON	28	17	39.3%	39.3%	49.2%
19410	COMMERCE & INDUSTRY INS CO	28	18	35.7%	35.7%	49.4%
26956	WIS COUNTY MUTUAL INS CORP	6	4	33.3%	33.3%	63.5%
21237	CASUALTY RECIPROCAL EXCHANG	2	2	0.0%	0.0%	81.5%
20443	CONTINENTAL CASUALTY CO	2	2	0.0%	0.0%	47.7%
42650	ONEBEACON MIDWEST INS CO	0	0	0.0%	0.0%	54.5%
Totals for Group:		786	254	67.7%	67.7%	66.2%

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Small Size Insurers (Less than 85 Claims per year)

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SI	COUNTY OF DODGE	1	0	100.0%	100.0%	94.7%
13331	AMERICAN HARDWARE MUTUAL I	2	0	100.0%	100.0%	92.9%
SI	USF HOLLAND INC	2	0	100.0%	100.0%	92.2%
SI	COUNTY OF WINNEBAGO	2	0	100.0%	100.0%	90.5%
SI	KIMBERLY-CLARK CORPORATION	6	2	66.7%	66.7%	88.7%
19950	WILSON MUTUAL INS CO	1	0	100.0%	100.0%	87.5%
23108	LUMBERMEN'S UNDERWRITING AL	1	1	0.0%	0.0%	86.5%
SI	TECUMSEH PRODUCTS COMPANY	5	1	80.0%	80.0%	86.0%
25143	STATE FARM FIRE & CASUALTY CO	3	1	66.7%	66.7%	85.3%
26662	MILWAUKEE CASUALTY INSURAN	3	0	100.0%	100.0%	84.2%
SI	VOLLRATH COMPANY LLC	4	0	100.0%	100.0%	84.0%
SI	ILLINOIS TOOL WORKS INC	1	0	100.0%	100.0%	82.4%
SI	COUNTY OF OUTAGAMIE	1	1	0.0%	0.0%	81.3%
SI	COUNTY OF DANE	3	1	66.7%	66.7%	81.0%
SI	COUNTY OF WASHINGTON	5	0	100.0%	100.0%	80.0%
SI	CASE LLC	3	0	100.0%	100.0%	78.6%
SI	COUNTY OF SHEBOYGAN	6	1	83.3%	83.3%	77.4%
20109	BITUMINOUS FIRE & MARINE INS CO	2	1	50.0%	50.0%	77.3%
SI	FEDERAL EXPRESS CORPORATION	6	0	100.0%	100.0%	76.9%
SI	COUNTY OF ROCK	10	4	60.0%	60.0%	76.6%
SI	COUNTY OF WALWORTH	6	0	100.0%	100.0%	76.5%
SI	BENEVOLENT CORPORATION CEDA	9	0	100.0%	100.0%	76.4%
13714	PHARMACISTS MUTUAL INS CO	3	1	66.7%	66.7%	76.0%
SI	JOURNAL SENTINEL INC	3	0	100.0%	100.0%	75.0%
11371	GREAT WEST CASUALTY CO	3	1	66.7%	66.7%	74.3%
36919	HAWKEYE SECURITY INS CO	3	0	100.0%	100.0%	73.7%
11118	FEDERATED RURAL ELECTRIC INS C	1	1	0.0%	0.0%	73.7%
11527	LEAGUE OF WIS MUNICIPALITIES MU	3	1	66.7%	66.7%	73.3%
11250	COMMUNITY INS CORP	2	0	100.0%	100.0%	72.7%
15377	WESTERN NATIONAL MUTUAL INS C	2	1	50.0%	50.0%	72.4%
20508	VALLEY FORGE INS CO	9	6	33.3%	33.3%	71.4%
18767	CHURCH MUTUAL INSURANCE CO	5	0	100.0%	100.0%	71.4%
SI	HARNISCHFEGER CORPORATION	5	1	80.0%	80.0%	70.7%
SI	MARTEN TRANSPORT LTD	8	2	75.0%	75.0%	70.0%
12262	PENN MFRS ASSOCIATION INS CO	3	2	33.3%	33.3%	69.2%
19704	AMERICAN STATES INS CO	0	0	0.0%	0.0%	68.8%
21857	AMERICAN INSURANCE CO THE	2	1	50.0%	50.0%	68.4%
33588	FIRST LIBERTY INS CORP THE	6	3	50.0%	50.0%	65.6%
24880	FIRE & CASUALTY INS CO OF CT TH	0	0	0.0%	0.0%	64.7%
SI	LAND O LAKES INC	4	1	75.0%	75.0%	64.5%
21261	ELECTRIC INSURANCE CO	2	0	100.0%	100.0%	64.3%
25615	CHARTER OAK FIRE INS CO	0	0	0.0%	0.0%	64.3%
43575	INDEMNITY INSURANCE CO OF NORT	11	5	54.5%	54.5%	64.0%
14265	INDIANA LUMBERMENS MUTUAL IN	4	0	100.0%	100.0%	62.5%
SI	DEPT OF TRANSPORTATION	8	2	75.0%	75.0%	61.9%
23434	MIDDLESEX INSURANCE CO	7	3	57.1%	57.1%	61.9%
23280	CINCINNATI INDEMNITY CO	0	0	0.0%	0.0%	60.7%
SI	DEERE & COMPANY	2	2	0.0%	0.0%	60.6%
28665	CINCINNATI CASUALTY CO THE	5	2	60.0%	60.0%	60.5%

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SI	COUNTY OF JEFFERSON	3	3	0.0%	0.0%	60.0%
22292	HANOVER INSURANCE CO THE	3	1	66.7%	66.7%	59.6%
22489	HIGHLANDS INSURANCE CO	0	0	0.0%	0.0%	59.1%
25658	TRAVELERS INDEMNITY COMPANY T	0	0	0.0%	0.0%	58.3%
21865	ASSOCIATED INDEMNITY CORP	4	1	75.0%	75.0%	57.1%
SI	DELPHI CORPORATION	2	0	100.0%	100.0%	57.1%
14117	GRINNELL MUT REINSUR CO	0	0	0.0%	0.0%	57.1%
SI	ALLEN-BRADLEY COMPANY LLC	6	2	66.7%	66.7%	56.7%
20397	VIGILANT INSURANCE CO	2	1	50.0%	50.0%	55.9%
24112	WESTFIELD INSURANCE CO	0	0	0.0%	0.0%	55.8%
21113	UNITED STATES FIRE INS CO	2	1	50.0%	50.0%	55.3%
SI	J C PENNEY CORPORATION INC	5	1	80.0%	80.0%	55.2%
19038	TRAVELERS CASUALTY & SURETY C	8	3	62.5%	62.5%	55.0%
SI	KWIK TRIP INC	6	2	66.7%	66.7%	54.3%
SI	COUNTY OF LA CROSSE	2	1	50.0%	50.0%	53.6%
10804	CONTINENTAL WESTERN INS CO	3	0	100.0%	100.0%	53.2%
SI	WISCONSIN ELECTRIC POWER COMP	5	3	40.0%	40.0%	52.6%
20427	AMERICAN CASUALTY CO OF READ	2	2	0.0%	0.0%	52.6%
29424	HARTFORD CASUALTY INS CO	0	0	0.0%	0.0%	51.9%
13838	FARMLAND MUTUAL INS CO	3	3	0.0%	0.0%	50.0%
13439	PARTNERS MUTUAL INS CO	0	0	0.0%	0.0%	50.0%
26247	AMERICAN GUARANTEE & LIABIL	3	2	33.3%	33.3%	48.4%
SI	RIPON FOODS INC	2	2	0.0%	0.0%	45.5%
27855	ZURICH AMERICAN INS OF IL	0	0	0.0%	0.0%	45.5%
37273	FIREMANS FUND INS CO OF WI	4	4	0.0%	0.0%	44.8%
14176	HASTINGS MUTUAL INS CO	3	3	0.0%	0.0%	44.0%
24775	ST PAUL GUARDIAN INS CO	3	1	66.7%	66.7%	44.0%
19356	MARYLAND CASUALTY CO	2	2	0.0%	0.0%	42.9%
10502	MERIDIAN CITIZENS MUTUAL INSU	0	0	0.0%	0.0%	42.1%
18023	STAR INSURANCE CO	1	0	100.0%	100.0%	41.7%
22667	ACE AMERICAN INSURANCE CO	18	9	50.0%	50.0%	40.0%
SI	KOHL'S FOOD STORES INC	1	1	0.0%	0.0%	40.0%
33006	AMERICAN PHYSICIANS ASSURANC	0	0	0.0%	0.0%	40.0%
21881	NATIONAL SURETY CORP	1	0	100.0%	100.0%	38.5%
SI	PARKER-HANNIFIN CORPORATION	2	2	0.0%	0.0%	37.5%
SI	WISCONSIN PUBLIC SERVICE CORP	1	1	0.0%	0.0%	37.5%
21180	SENTRY SELECT	3	2	33.3%	33.3%	36.4%
34207	WESTPORT INSURANCE CORPORATIO	3	2	33.3%	33.3%	35.3%
SI	EMERSON ELECTRIC COMPANY	5	3	40.0%	40.0%	32.6%
21105	NORTH RIVER INS CO THE	0	0	0.0%	0.0%	32.1%
23787	NATIONWIDE MUTUAL INS CO	4	4	0.0%	0.0%	30.0%
SI	INTERNATIONAL PAPER COMPANY	4	3	25.0%	25.0%	27.3%
24732	PENNSYLVANIA GENERAL INSURAN	0	0	0.0%	0.0%	25.9%
SI	KMART CORPORATION	0	0	0.0%	0.0%	25.7%
20621	ONEBEACON AMERICA INSURANCE C	0	0	0.0%	0.0%	25.7%
SI	GREDE FOUNDRIES INC	2	2	0.0%	0.0%	20.0%
24074	OHIO CASUALTY INS CO	1	1	0.0%	0.0%	9.7%
SI	JEWEL FOOD STORES INC	3	2	33.3%	33.3%	8.3%
SI	COLUMBIA-ST MARY'S INC	0	0	0.0%	0.0%	0.0%

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22217	GULF INSURANCE CO	0	0	0.0%	0.0%	0.0%
Totals for Group:		305	118	61.3%	61.3%	60.9%